Welcome to PSFHS Nursing

PSFHS Nursing is the recognized leader in relationship-based care dedicated to excellence in nursing practice, balanced with concern for the well being of the caregiver.

What is Relationship-Based Care?

• **Philosophy** of care

  Care that takes place in a caring, competent and healing environment organized around the needs & priorities of the patient and their families who are at the center of the care team

• Informed caring is knowledge & skills. It is intentional.

**Professional Practice Model: Shared Decision Making**

Nurses in all professional levels participate in decision making that affects their practice and work environment.

**Principles of Shared Governance**

- Accountability
- Equity – value
- Partnership
- Ownership

**Shared Decision Making: Who is accountable?**

- Orientation topics and process
- Continuing education for staff
- Certification
- Formal Education
- Recognition
- Equipment needed
- Staffing
- Clinical outcomes
- Clinical competency
- Unit budget
PPM: Standards of Professional Practice

• ANA Standards of Practice and Performance

• ANA Code of Ethics for Nurses
  ex. 5.2 discusses the professional registered nurse’s commitment to self-growth and continued competence. Our professional nursing code requires that we “have knowledge relevant to the current scope and standards of nursing practice, changing issues, concerns, controversies and ethics.” (ANA, 2010)

• Bill of Rights for Nurses
• Florence Nightingale
• Patricia Benner

PPM: Quality, Safety and Accountability via EBP

• Hourly rounding on the nursing units, bedside shift report
• Central line infection prevention
• Sepsis management in ICU patients
• Patient fall prevention
• Prevention of post-op infections
• Avoiding elective delivery less than 39 weeks gestation
• Preventing aspiration pneumonia
• Pressure ulcer prevention
• Care of stroke patients

Quality Indicators – Who “owns” these?
Nursing Sensitive vs. Interdisciplinary vs. Other

• VAP- ventilator associated pneumonia
• CLABSI- central line associated blood stream infection
• CAUTI- urinary tract infection
• Hand hygiene
• SSI- surgical site infections
• Satisfaction (patient, physician, associate)
These are five of the CORE performance measures that PSF submits to both Centers for Medicare and Medicaid Services (CMS) and The Joint Commission TJC.

- Acute MI
- Heart Failure
- Pneumonia
- SCIP
- IMM

NDNQI data

- Falls
- Pressure Ulcers
- Restraints
- Patient days
- Nurse education
- Nursing satisfaction and Practice Environment Scale (PES)
- Ped IV Infiltration

Approach to Quality/Performance Improvement

Plan
Do
Act
Check

Resources

Online Journals
Webb Library
Nursing Intranet
Mosby Suite
CNS/NP/Educators
Nurse Scientist
TLC Editions

What is EBP?

Clinical Expertise
Research Evidence
Patient Preferences