**Penrose-St. Francis Health Services**

**2011 Nursing Directors/Managers Retreat**

**“IF NOT YOU, THEN WHO?”**

**Friday, October 28, 2011**

El Pomar Foundation – Penrose House – Carriage House

1661 Mesa Avenue

719-577-7000



**0800 - 0830 Registration, Breakfast**

**0815 - 0830 Welcome/Introductions/Reflection**

Kate McCord, PSFHS, CNO

**0830 - 1000 Unconditional Responsibility:  Reclaiming Personal Power**

Laurie Kennedy, VP Customer Experience, South State

**1000 - 1015 Break**

**1015 - 1200 Insights:  Adapting and Connecting**

Laurie Kennedy, VP Customer Experience, South State

**1200 - 1245 Lunch – in the Dining Room**

**1245 - 1415 Nursing Leadership – “If Not You, then Who?”**

Kathleen Bartholomew, RN, RC, MN

**1415 - 1430 Break**

**1430 - 1600 Creating Community: The Key to Recruitment and Retention**

Kathleen Bartholomew, RN, RC, MN

**1600 - 1700 Change /Closing/Reflection**

Kate McCord, PSFHS, CNO

***Housekeeping issues*** *– please do not take any food or liquid outside of Carriage House – help protect the integrity of the building, grounds and animals, Thank you.*

Penrose-St. Francis Health Services is approved by the California Board of Registered Nursing, Provider Number 15587 for 6.75 Contact Hours. No partial contact hours given for partial attendance. There is no charge for attendance and there is no fee for no-show. No registration required. This course, designed for the nursing leader, explores the concepts of building community, developing sense of power and using effectively, and increasing effectiveness of interpersonal communication skills in order to improve nursing associate satisfaction and support succession planning.

**Our Nursing Vision**

***“PSFHS Nursing is the recognized leader in relationship-based care dedicated to excellence in nursing practice balanced with the concern for the well being of the caregiver.”***