5 South Staff Meeting Minutes

EP30EO-12

2/9/12 & 2/10/12

**Reflection:** Helping Hands

**Attendance:** Charis Atkins, Mindy Bush, Mary DeBroux, Kelsey Dennison, Sandra Everett, Alissa Garcia, Kristin Hall, Michelle Hines, Josefina Lee, Sam Jennings, Heather Mangels, Della Wiebe, Amanda Valenzuela, Carla Clore, Christine Pickering, Erin evans, Jodi Roehsner, Jordon Wiggers, Karissa Hopwood, Kimberly Callihan, Kimra Fitzwater, Lisa Mahrer, Kayla Aiosa, Rene Garcia, Samantha Keller, Vanessa Harrell, Mary Castle,

**Education:**

**Rose Ann Moore, BSN, RN, NE-BC, Director of Patient Care Services,** “Care of the Agitated and Violent Patient Hospitalized on an Inpatient Medical/Surgical Unit.

**Stephanie Quirk, RN, MSN, ACNP, CCRN, Clinical Educator**, “Alcohol Abuse”

Please see Mackenzie for the PowerPoint handouts if you did not attend the staff meeting but would like the education.

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| **Quality** | **Discussion** | **Action** | **Responsible** |
| HCAHPS | We dropped slightly for the month of December but remain one of the top units in the system. Keep up the great work! Charge RNs will be rounding on patients focusing on a key question indicated by lower HCAHP scores. | Continue to use AIDET, walking rounds, relationship care concepts. | All |
| Care plans | Audits of the KOIN care plan will be ongoing to determine how well care providers can talk about and demonstrate the plan of care. | Handouts are available to review guidelines and criteria. | All |
| PFD | Thanks to everyone who completed you self eval. I will complete the remaining evals by March 15th. |  | All |
| Med rec issues | We are still missing med recs. All admission med rec should be updated in the CIS. Upon discharge the med rec should be updated again. When you receive the discharge med rec that becomes the patient’s copy at discharge, be sure to double check all medications are entered correctly and are appropriate for the patient. | Double check, double check to avoid any adverse medications errors | UC/RN |
| Flu vaccination declination/LEARN module | Anyone who declined the influenza vaccination is required to complete a LEARN module. The module will be assigned to you with a deadline. The policy may also change in the coming year to require any associate who declines the flu vaccination to wear PPE while on duty. This includes a mask. | As health care providers, it is our responsibility to protect ourselves and our patients. | All |
| LEARN modules | Please complete all LEARN modules prior to the due date. Suspension will occur if late with the possibility of termination if not complete within 2 weeks. Late modules may also affect the pay-for-performance. |  | All |
| BCMV- bar code medication verification | Scanning medications is not optional. Every patient and every medication must be scanned every time. We have experienced a couple of significant medications errors that would have been prevented through BCMV | I will begin reviewing scanning rates daily. Any scan rate below 94% will receive a reminder note. | RNs |