**NK5-22**  Nurse Scientist emails research/evidence based practice knowledge to all disciplines.

**From:** Salmore, Rochelle **Sent:** Wednesday, February 06, 2013   
**To:** Ward, Renee (Director of Imaging) **Subject:** Advisory Board - Avg wait times for imaging

### February 05, 2013 *How long do patients wait on average before receiving their imaging exam?*

Generally, patients should not have to wait more than 35 minutes to receive their imaging exam.

Based on conversations with dozens of our members, the [Imaging Performance Partnership](http://www.advisory.com/Research/Imaging-Performance-Partnership) crafted guidelines for pre-exam wait times for all modalities, segmented into each stage.

Altogether, to enhance the patient experience these three steps typically should not exceed 35 minutes.

For more on elevating the patient experience, the Imaging Performance Partnership's recent study offers [**22 tactics**](http://www.advisory.com/Research/Imaging-Performance-Partnership/Studies/2012/Perfecting-the-Outpatient-Experience) on maximizing patient convenience, reducing patient anxiety, and engaging staff in their roles to deliver high-quality service.

To ensure that patients are seen within the 35-minute mark, it helps to evenly distribute activities throughout the process. That means avoiding having patients to wait 20 minutes after signing in, another 20 minutes after registering, and so forth.

In addition, since the ultimate goal is to prevent your patients from having to wait at all, it is important to focus on minimizing patient wait times regardless of your current performance.

For additional strategies on improving throughput, flow, and reducing imaging wait times, check out [**Enhancing Outpatient Access**](http://www.advisory.com/Research/Imaging-Performance-Partnership/Studies/2009/Enhancing-Outpatient-Access).

Rochelle Salmore, MSN, RN, NE-BC, Nurse Scientist

**From:** Ward, Renee **Sent:** Wednesday, February 06, 2013 1:15 PM  
**To:** Salmore, Rochelle **Subject:** RE: fyi from the Advisory Board - Avg wait times for imaging

Rochelle, This is absolutely fantastic!  I was just recently looking for some Imaging benchmark data, and I didn’t even think of Advisory Board.  Thank you so much for thinking of me and sending this my way.

Much appreciated!! Renee

**From:** Salmore, Rochelle **Sent:** Tuesday, October 02, 2012 10:39 AM  
**To:** McCord, Kate; Moore, Rose Ann; Guy, Kathy; Kjosa, Ann  
**Subject:** article referenced in latest AHRQ research newsletter.



Perhaps you’ve already seen this from 2011 NEJM.  Something for your reference.  R.

*Rochelle Salmore, MSN, RN, NE-BC, Nurse Scientist*

**From:** Salmore, Rochelle **Sent:** Friday, July 06, 2012 10:36 AM  
**To:** Molencamp, Brenda; Stouffer, Heidi A; Burton, Phyllis; Otero, Jennifer  
**Subject:** fyi from AHRQ - stroke pts continues using secondary meds



**From:** Salmore, Rochelle   
**Sent:** Wednesday, July 18, 2012 10:03 AM  
**To:** Freeman, Christine; Ainsworth, Phillip; Bernard, Priscilla  
**Subject:** from AHRQ

  Here is some info for your reading pleasure. Sorry  to send different attachments– I haven’t figured out our new copier and how to make copies without tearing out the pages to feed through the top part. *Rochelle Salmore, MSN, RN, NE-BC*

**From:** Salmore, Rochelle **Sent:** Friday, August 24, 2012 11:51 AM  
**To:** McCord, Kate; Anic, Sonja; Strauch, Joan **Subject:** Update: 'Superbug' stalked NIH hospital

(2) A number of newspapers report today the investigation of an outbreak that resulted in a number of patient deaths  (11 patients died, six from bloodstream superbug infections) at the National Institute of Health’s (NIH) Clinical Center in Washington DC. Read this article in “The Washington Post”:

<http://www.washingtonpost.com/national/health-science/superbug-stalked-nih-hospital-last-year-killing-six/2012/08/22/5be18b1a-ec66-11e1-9ddc-340d5efb1e9c_story.html>

 First identified last year, this outbreak of antibiotic-resistant Klebsiella pneumoniae was only made public yesterday, when NIH researchers published a scientific paper describing the advanced genetic technology they deployed to trace the outbreak. This paper’s abstract can be read at: <http://stm.sciencemag.org/content/4/148/148ra116>

 Regards, Larry Lawrence F. Muscarella, Ph.D., Director, Research and Development

From: Salmore, Rochelle Sent: Tuesday, February 21, 2012 1:51 PM

To: Assid, Pamela A; Howard, Gary Subject: from AHRQ - ED flows

 

Gary - Hello - I'm Rochelle, and as Chair of Evidence Based Practice Council, I occasionally send out articles. This is from the monthly research update. These are always fyi, and not meant to imply anything in particular. Rochelle Salmore, MSN, RN, NE-BC, Clinical Manager, Wound Clinic

From: Howard, Gary Sent: Tuesday, February 21, 2012 2:08 PM

To: Salmore, Rochelle Subject: RE: from AHRQ - ED flows

Hi Rochelle,

Thanks for sending this along. Perhaps I will have the chance to meet you formally. I preach evidence base practice to my staff and always appreciate any articles or information that may be useful to our work. I'd be happy to let you in on what we are doing and hear your thoughts on it.

Thanks again and keep them coming-I love AHRQ and when I worked at Vanderbilt as the Director we submitted an AHRQ "Best Practice" for "Triage Treat and Release." Gary