

Infusion Center  
9/22/10  
0900

**Present:** Kate McCord, MSN, RN, NEA-BC, CNO; Rose Ann Moore MSN, RN, NE-BC, Director; Susan Broussard MSN, RN, Director  
Perioperative; Shari Mitchell RN, Infusion; Manuela Metzler, Float Pool Manager; Diane DeMasters, BSN, RN, CGRN, Manager; Kathy Guy,  
BSN, MHSA, NE-BC, Manager

Agenda Items	Discussion	Action	Responsible
Reflection	Biblical quote:	Have I not commanded you to be strong!	Kate McCord
Introductions			
Purpose of Meeting	To re-look at current services, hours of operation, volume, and name of Medical Outpatient.		
Medical Outpatient Unit vs Infusion Center	We are known as medical outpatient – do people know what that means? Globally systems are called Infusion Centers	Group approved of renaming	
Patient Population – Blood Transfusion, Chemo, Injections	Many repeat pts		
Present Unit Hours	Hand out – data from in-patient procedures M-F 8-4 Do not take blood transfusion no later than 12p Productivity is by minutes Charges per service Do PCS charting – amb assessment, Hx, med rec, amb care interventions, (doc the same on in-patients) Pts get adm to floors when they are full – limited by space, staff (6chairs) –		Shari Mitchell
Present patient Needs	Have issues with nursing home pts – higher needs Pts are going to in-patient units for procedures during after hours or when unit is full Fridays and Saturdays are prevalent for pts going to inpatient units for services	Do proactive scheduling	Shari Michelle
The Dream	To have enough space, staff, hours of service to handle all infusions in the Infusion Center – have chemo done in one place – extend daily hours and add Saturdays/Sundays RCA space may become available – 10th floor co-mingle with Pike Peaks Hospice Ideally – private rooms, sliding glass doors, centered viewing station, pods- gala, new med office building?? SF/MC has been taking pts Need to keep pt visits in one area	Take to space committee - Kate Have a "Infusion Center" Look a Centura productivity - Rose Ann and Kathy Continue to collect data - Manuela and Shari Communication to physicians - Manuela and Rose Ann – Stagger staff to accommodate weekends and after hours - Add CNA/US staff - Increase hours on Saturdays – Shari Order new chairs—Diane & Shari	See assignments
WWF/ND?	What Would Florence Nightingale Do?	All of the above	

Recorder Jill Clark  
Next meeting: 10/28/10 @ 1400 hours ACR 2-