

Infusion Center
4/27/11
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Present: Kate McCord, MSN, RN, NEA-BC, CNO; Shari Mitchell RN, Infusion; Manuela Metzler, Float Pool Manager; Diane DeMasters, BSN, RN, CGRN,
Manager; Kathy Guy, BSN, MHSA, NE-BC; Bill Lowes, Pharmacy

Agenda Items	Discussion	Action	Responsible
Reflection	Jane Austin Numbers see attached	Am I Right or Wrong? HUMMMMMMMMM Inpatient volumes are going down - Over all volumes are up Some blood trans were declined - may have been due to short staffing	Kate McCord Dianne Manuela Kathy
Volumes	ph_admn_coper@ca nura.org_20110427.		
Time of Day		Saturday and Sunday are scheduled on call - if needed the supervisor call them to come in Question calling in for a simple injection - could we do on 11 th floor - Kathy will flu with Gail on the billing, coding etc - if no financial issue will proceed to use 11 th floor staff - will also flu with pharmacy (issue is calling in 2 RN for one procedure if done in center on weekend)	Dianne Manuela Kathy
Productivity Indicator-Rose Ann, Kathy	SFMC There is no standard - Paul Lord is working on it - wanted to do by procedure vs RVUs. We are presently doing minutes	SFMC is not sending pts here - they do not do chemo pts at this time Still working issues	Dianne Kathy
Perioperative Services versus Med/Surg--management change		Will be Kathy Kate will do talking points -	Kate
Pharmacy Concerns	Chemo Patients Indigent patients & C/CP Other concerns	Working on issues with pharmacy group Working on issues with pharmacy group Working on tackle box - context & regulatory issues	Kathy, Dianne, Bill Kathy, Dianne, Bill Dianne
Physician Follow-Up		Seeing Pikaart pts CSHP Internists are responsible for oversight of Infusion Center--hae not had to contact them so far.	
Staffing	Certification	Everyone is getting cert pay Cut off for individuals will be looked at	Kathy
New chairs - Dianne, Shari	Open Positions	One open - Gina wants fulltime and will open a 0.5 and post Completed	Dianne Dianne
Med/Surg Overflow---Plan, Options	Last week had bed shortage issue - could we open the 10 th floor?	Would be feasible Pharmacy would need to be contacted to fill Pyxis and then remove after pt left On North end - no more than 6 beds - Infusion center staff was supportive to share Pyxis is in place - WOWs available VS equipment may be issue Call lights are in place Need to check on scanners - Manuela	Kathy Dianne Bill Manuela
Security		Elevators are locked after 1900 hours - and on week ends North is always open - Dianne to flu If needed for over flow supervisor would need to call to get unlocked No issue with missing items	Dianne Manuela