

Billing/ Insurance Information

Insurance Coverage/ Billing Questions:

To find out whether or not Colorado Joint Replacement accepts your insurance or if you are in-network please call your insurance company directly or Colorado Joint Replacement at 720.524.1367 option 1. We only perform surgery at Porter Adventist Hospital so you will want to make sure that the hospital as well as the doctor is covered under your plan.

If you have a procedure scheduled we will pre-authorize with insurance 30 days ahead of time, and will call you if there are concerns. This is not a guarantee of benefits. If you have changes to your coverage or type of insurance after your procedure has been scheduled please let us know at your earliest convenience. If we do not give the insurance company enough time to pre-authorize you will need to re-schedule your surgery.

While your insurance may cover some or most of your procedure, you will be asked to pay your co-pay, deductible or co-insurance at the time of your appointment. If you have a procedure scheduled the hospital will call you a week before this appointment to let you know what they will collect on the day of service.

If you need to set up a payment plan please contact Colorado Joint Replacement billing at 303.715.7000 option 3 or Porter Adventist Hospital billing at 303.765.3879. The hospital and clinic will bill separately so please contact both offices.

Bills will be sent to you by mail. Please be aware that bills can take about three months to come through, if you have a change of address or phone number - please contact Colorado Joint Replacement and the hospital to update your contact information.