

Centura Health will treat all patients in the following manner:

- Centura is dedicated to ensuring that emergency and other medically necessary care is accessible to all patients, regardless of ability to pay, ability to qualify for financial assistance, or the availability of third-party coverage.
- Financial Assistance-eligible patients will not be charged more than our amounts generally billed.

Approved Financial Assistance Adjustment Amounts in Colorado:

- To be eligible for a 100% reduction from gross charges (i.e., full write-off) less any applicable copay, the individual's adjusted household income calculation must be at or below 250% of the current Federal Poverty Guidelines.
- Individuals with adjusted household income calculated between 251%–399% of the current Federal Poverty Guidelines are eligible for assistance.

Federal Poverty Level	Hospital Charges				Professional Charges
	Patient Responsibility (Inpatient, Observation, Same Day Surgery)	Patient Responsibility (Outpatient Recurring)	Patient Responsibility (Emergency)	Amount Of Financial Assistance Approved	All Professional Fees Associated with Any Centura Service
0–250%	\$650 copay per visit	\$50 copay per visit	\$50 copay per visit	100% (less copay)	15% of charges
251–299%	10% of charges	10% of charges	10% of charges	90%	25% of charges
300–399%	20% of charges	20% of charges	20% of charges	80%	35% of charges

Centura Health will:

- Suspend any collection activity during the consideration of a completed financial assistance application. A note will be entered into the patient's account to suspend collection activity until the financial assistance process is complete. If the account has been placed with a collection agency, the agency will be notified to suspend collection efforts until a determination is made. This notification will be documented in the account notes.
- Notify the individual in writing generally within 60 days after receiving a completed application of the eligibility determination and the basis for the determination.
- Take any and all reasonably available measures to remove from the individual's credit report any adverse information that was previously reported to a consumer credit agency/credit bureau if the request for financial assistance is approved.
- Provide the individual with a billing statement that indicates the final amount owed.

For help with applying for Centura Health Financial Assistance or obtaining the Financial Assistance Policy or Application, we have these various options available:

- Please email us at ptaccessbillingissues@centura.org
- Call us at (303)-486-5400 or 800-953-0104
- Go to our website <http://www.centura.org/for-patients-and-families/billing-and-financial-services/financial-help/> or via your MyCenturaHealth patient portal
- Call or visit the Financial Counselor/Health Benefit Advisor in the Patient Access department at the facility where you received care.

To take the first step in applying for Centura Health Financial Assistance, please contact the Financial Counselor at the hospital where you received your medical care.

Avista Adventist Hospital
100 Health Park Drive
Louisville, CO 80027
Main Hospital: 303-673-1000
Financial Counseling: 303-673-1223

Castle Rock Adventist Hospital
2350 Meadows Boulevard
Castle Rock, CO 80109
Main Hospital: 720-455-5000
Financial Counseling: 720-455-1507

Littleton Adventist Hospital
7700 South Broadway
Littleton, CO 80122
Main Hospital: 303-730-8900
Financial Counseling: 303-738-2764

Longmont United Hospital
1950 Mountain View Avenue
Longmont, CO 80501
Main Hospital: 303-651-5111
Financial Counseling: 303-485-4110

Mercy Regional Medical Center
1010 Three Springs Avenue
Durango, CO 81301
Main Hospital: 970-247-4311
Financial Counseling: 970-764-2380

OrthoColorado Hospital
11650 West 2nd Place
Lakewood, CO 80228
Main Hospital: 720-321-5072
Financial Counseling: 720-321-0402

Parker Adventist Hospital
9395 Crown Crest Boulevard
Parker, CO 80138
Main Hospital: 303-269-4000
Financial Counseling: 303-269-4983

Penrose Hospital
2222 North Nevada Avenue
Colorado Springs, CO 80907
Main Hospital: 719-776-5000
Financial Counseling: 719-776-7489

Porter Adventist Hospital
2525 South Downing Street
Denver, CO 80210
Main Hospital: 303-778-1955
Financial Counseling: 303-765-3879

St. Anthony Hospital
11600 West 2nd Place
Lakewood, CO 80228
Main Hospital: 720-321-0000
Financial Counseling: 720-321-0402

St. Anthony North Health Campus
14300 Orchard Parkway
Westminster, CO 80023
Main Hospital: 720-627-0000
Financial Counseling: 720-627-3003

St. Anthony Summit Medical Center
340 Peak One Drive
Frisco, CO 80443
Main Hospital: 970-668-3300
Financial Counseling: 970-668-2811

St. Francis Medical Center
6001 East Woodmen Road
Colorado Springs, CO 80920
Main Hospital: 719-571-1021
Financial Counseling: 719-571-1015

St. Mary-Corwin Medical Center
1009 Minnequa Avenue
Pueblo, CO 81004
Main Hospital: 719-557-4000
Financial Counseling: 719-557-4148

St. Thomas More Hospital
1338 Phay Avenue
Canon City, CO 81212
Main Hospital: 719-285-2000
Financial Counseling: 719-285-2196