

## From the Manager's Desk

Our Volunteer Services Department provides support to St. Anthony Medical Campus staff and our community in a wide variety of ways. In addition to serving patients and supporting staff throughout St. Anthony and OrthoColorado Hospitals, many of our volunteers have been busy providing their support by helping with hospital activities and events such as *Nurses Week*, *Hospital Week*, and *Bring Your Child to Work Day*, as well as the *St. Anthony Gala* and *Sanctuary Golf Tournament* fundraisers. Some volunteers even donated time to serve as extras in a recent hospital promotional video shoot! Thank you all for your continued service!

Volunteer Services also supports educational opportunities and programs for volunteers, staff and students in our community. Our *2017 Education Assistance Grants* were recently awarded to two hospital volunteers and one staff member—each receiving \$1,000 to help them realize their healthcare-related goals through higher education. See page two to learn more about the program and recipients!

We recently had the opportunity to work with OrthoColorado Hospital leadership and staff on the inaugural *"Healthcare Career Day"* which hosted 12 students from the First Tee of Denver program from 10 different Metro Denver area high schools. Students heard a variety of speakers featuring Jude Torchia, CEO of OrthoColorado Hospital. The students had one-on-one interactions with clinical and non-clinical healthcare professionals, and visited hands-on clinical stations to learn more about healthcare career opportunities. The session was followed by a tour of OrthoColorado Hospital and the Flight for Life helipad. The overall goal was to expose students to a variety of careers in healthcare in an intimate, interactive setting. Surely an experience they will remember! We are amazed by, and so grateful for all of our SAH volunteers!



*Rorie Rubio*

**Manager, Volunteer Services**

## SAVE Spotlight: Julie Clark

By Ina Cunningham



The quarterly Golden Globe Award recognizes outstanding SAH associates and volunteers who demonstrate the highest quality of service in all they do.

Volunteer **Julie Clark**

received the Golden Globe Award for the 3<sup>rd</sup> Quarter, 2017. A full-time high school librarian, Julie found time

to volunteer after becoming an empty-nester. She began volunteering at SAH in 2013 and serves in the Post Anesthesia Care Unit (PACU), where her experiences offer her the added benefit of better understanding her daughter's work as an ED Physician Assistant. The PACU team keeps her busy, which Julie prefers in her volunteer work.

Julie is honored to have received the Golden Globe Award but is humbled by the attention and accolades that go along with it. The following quote by Charles Dickens characterizes her approach to serving others: *"Do all the good you can and make as little fuss about it as possible."* Congratulations, Julie, from the staff and volunteers at SAH. We greatly admire you and promise we are finished putting you and your fine work in the spotlight....at least for now!



## Getting to Know You . . . *David Ezzell, Catering Supervisor*

By Terry Halladay



Dancing cabbages and singing salads! That's what we might see in the Green Mountain Café if David Ezzell had his way. David was a Musical Theater major at Arizona State University and still loves to sing. Fortunately for us, he switched to Culinary Arts and is now Catering Supervisor at SAH.

David reports that the most enjoyable aspect of his job is working with people . . . he is in the right business!

A Sodexo employee, David's job includes overseeing all catering for meetings, banquets and parties at SAH. Sodexo is the acronym for *Societe d'Exploitation Hotel-*

*iere* (trans. Hotel Services Corporation), which was started in France about 50 years ago and has expanded to more than 80 countries all over the world. They provide food service and facilities management to hospitals, universities, military installations, businesses and even prisons.

An Arizona native, David started as a banquet server at the Hilton Hotel in Phoenix. He quickly advanced to assistant banquet manager. He later continued his career at the Doubletree Hotel. David liked what he was doing and soon settled down, married Krista and began raising a family. They have two sons and two daughters. In 2008, David had an opportunity to come to Denver and work for Sodexo, and he's been at St. Anthony ever since. Because he and his family love to camp, ski, hike and fish, it was an ideal move to the Rocky Mountains.

Ultimately, David and his family would love to live in Hawaii because of their love for the ocean. But we hope that can wait. For now, we are lucky to have the enthusiasm and skills that David showers on SAH.

## St. Anthony Hospital 2017 Education Assistance Grant Recipients

SAH Volunteer Services is pleased to announce the recipients of our 2017 Education Assistance Grants. The purpose of these grants is to assist individuals in developing and increasing knowledge in a skill that may be directly or indirectly related to the human healthcare field. Two Volunteers and one Associate were chosen by our selection committee from many excellent applications and were each awarded a \$1,000 grant. Thank you to ALL who applied! Please join us in congratulating the following recipients.



**Aisha Huebner**  
Prep/Recovery  
Associate



**Anthony Ngo**  
Information Desk  
Volunteer



**Nazar Dubchak**  
Emergency Department  
Volunteer



### Book Nook News

We now have 600 books in our inventory! Thank you for your donations!



### *With Deepest Sympathy*

One of our own, Margaret Bousquet, has passed away. She volunteered at St. Anthony from 2011 – 2015. Her main assignments included the Information Desk in the main lobby and at Plazas 1 & 2. She will be missed.

### Medical Plaza 3 Update

The new Medical Plaza 3 building is nearing completion and is expected to open in the Fall. The 4-story building initially will house the SAH Outpatient Surgery Center and later will be home to a new Sports Medicine Clinic, which is expected to open in October. Outpatient Therapy—currently located on Van Gordon Street—also will move to the new Plaza in October and provide physical, occupational and speech therapy. The rest of Medical Plaza 3 will be similar to Medical Plazas 1 and 2, with the majority of the space being leased to medical offices.

The new structure is owned and managed by Healthcare Realty, while the land is owned by the hospital itself. The site will include some 140 surface



parking spaces. In addition, a new multi-level parking structure will be built north of the medical plaza near parking lot H.

Volunteers will be needed at the Medical Plaza. If interested, please contact the Volunteer Office.

### Paws for Patients: *Benefits of the Human –Animal Bond*

By Marietta Foster

While researching articles on the benefits of our therapy dog program, I ran across this one on the Benefits of the Human-Animal Bond:

***The human-animal bond is a mutually beneficial and dynamic relationship between people and animals that positively influences the health and well-being of both. While many of us intuitively understand the benefits of positive interactions with animals in our lives, an emerging body of research is recognizing the impact the human-animal bond can have on individual and community health.***

The article provided many examples of these benefits—interesting reading but we have our own example! Bonnie Carroll and her therapy dog, Molly, visited a rather despondent elderly woman sitting in a chair in her room. She was recovering from a stroke. Molly enthusiastically went right to the patient and put her head in her lap. The patient responded and spoke to Molly, telling her how beautiful she was. The patient's daughter

looked shocked, so Bonnie asked if she should leave. The daughter said “no”. . . that was the first time her mother had spoken since her stroke. Oh, the healing power of that human-animal bond! We are so blessed to have our therapy dogs and the people who make it possible.



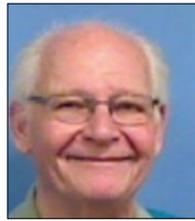
## Upcoming Events

**CPR Training Coming in September**  
Date TBD



### SHARE A Compliment Hall of Fame

The SAH volunteer *Hall of Fame* column honors recipients of SHARE card compliments for their outstanding efforts.



**Eileen Lukanic & Ron Jones:** *"Thank you for the beautiful music! We enjoy sitting by the fire and listening to your music. You are a blessing."*



**The Information Desk:** *"I'm an Innovage driver. I get a time, name and address from the Information Desk volunteers. These people are priceless to me."*



**Kathy Takacs:** *"I so appreciate that Kathy went out of her way to make sure I did not get lost. Thank you for having such a wonderful person at the desk!"*

### Welcome New Volunteers!

**Maria Airhart**—5th floor  
**Peilin Bidstrup**—ED Observation  
**Elham Chaabi**—Cancer Center  
**Ashley Dale**—3rd floor  
**Mickayla Dyer**—Ortho Pre-op  
**Heather Edwards**—6th floor  
**Benjamin Ellis**—4th floor  
**Stefanie Elm**—Ortho PACU  
**Zach Engelman**— Cardiac Rehab Intern  
**Kendyll Gromko**— 5th floor  
**Jazmyn Her**—PACU  
**Marielle Isenhardt**—PACU  
**Carla Jensen**— Info Desk  
**Lydia Kellogg**— PACU

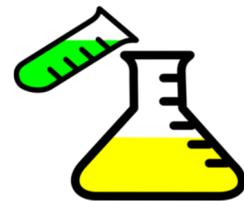
**Elizabeth Koch**—Breast Center  
**Fr. John Kolencherry**— Spiritual Care  
**Taylor Landin**—Breast Center  
**Betsy Lee**—Info Desk  
**Joshua Lindsley**—Facilities Intern  
**Joanna Maiolo**—Breast Center  
**Vicki Meisinger**—CSV  
**Joanne Migaki**—Ortho Concierge  
**Sarah Moore**— 5th floor  
**Huy Nguyen**—PACU  
**Vivian Nguyen**— Human Resources  
**Dexter Nocon**—Chaplain Intern  
**Isabelle Olson**—Ortho Pre-op  
**Anastasia Outekhine**—Transport  
**Eloise Popiel**— Transport

**Shea Ryan**—Breast Center  
**Emily Sammon**—PACU  
**Grace Sanders**—PACU  
**Christopher Sands**—PACU  
**Kathy Sumpter**—Human Resources  
**Loren Tran**—Chaplain Intern  
**Salena Tran**—6th Floor  
**Gloria Vanderschee**—Info Desk & Ortho Concierge  
**Blake Zdechlik**—Ortho PACU & Concierge  
**Bellal Zulali**—4th Floor  
**Hannah Zweig**—Transport



### Best Reason to Miss Your Shift. . .

*"I will not be able to make it today. My senior biochem project had some obstacles (My Ni affinity column was not successful in purifying my GFP as much as I needed it to). Unfortunately, to fix this is about four hours with data collection and my fluorescence scans are time dependent, so I'll need an additional three hours after that."*



*-A Volunteer*

### Editorial Staff

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## Volunteer Happenings . . .



Paws for Patients Pet Therapy Team



Jersey Boys performing at Volunteer Appreciation Luncheon



Student at Physical Therapy Booth during First Tee of Denver Healthcare Career Day at OrthoColorado Hospital



Pet Therapy dogs in scrubs during Hospital Week

