TL4EO-10 NPC Minutes

**Nursing Practice Council (NPC)**

**August 28th , 2012, Penrose – Board Room 1600-1730 hours**

**2012 NPC Goal. Promote and recognize excellence in nursing practice by improving readiness for Magnet application/submission in three areas:**

1. Promote professional development, increase individual and team accountability, and strengthen the professional nursing culture through formal unit level nursing peer review in all clinical nursing service areas.
2. Outperform national benchmark in nurse sensitive HCAHPS categories: Pain Management, Nurse Communication, Discharge Information, Responsiveness, Medication education and Quietness at Night.
3. Improve relationship-based care as part of our Professional Practice Model.

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| **Present****BOLD is present.** | **Christine Tavenner, RN, Chair** **Louise Wilson RN, Co-Chair****Mary Bonds RN, 11th****Cheryl Ward, RN, 7th****Tiffany Epps, RN, 4th****Robert Hollenback, RN, CVU****Kristin Funk, RN, 5th****Karen Rackley, RN, PH ED****Velda Baker, RN, GI Lab**Lisa Gore, RN 8th **April Stiens, RN, ICU/PH** | **Sybilla Loughmiller BSN, RNC, Labor & Delivery****Brenda Karlstrum, RNC, Mom/Baby**Meredith Kilgore, RN, NICU**Sandra Everett, RN, 5S**Rebecca Curtis, RN, SFMC PeriOp **Elizabeth Urata, RN, Pediatric****Judy Day, RN, 5N**Connie Fleming, RN, SFMC, ICU**Katrina Roy, RN, 9th**Lisa Montijo, RN, PH ED | **Deb Nussdorfer, RN Magnet****Theresa Lutze, RN, Manager Rep****Cheryl Rudolph, RN, SWAB**Dan Jones, RN, Cripple Creek Urgent Care (Fire)Penny Sharkey, RN, PH ICU (Fire)Gina Wamble, RNC, PH, OPS **Gina Biondi, RN, Infusion Center**Mickey Miller, RN, Float PoolJoan Schoendaller, RN, 9th flrKaren Rackley, RN, ED/PH |
| **Annual Review** | Evaluate NPC Goals and set for FY 2013. Continue or revise our NPC Goals? 1. Peer Review – NPC Standards written. Status across all units?
2. HCAHPS Patient Satisfaction

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| **HCHAPS: PSFHS Inpatient** | **Your Mean** | **HSTM DB Mean** | **Percentile Rank** |
| H2C Courtesy/respect of nurses | 3.81 | 3.80 | 55 |
| H2O Nurses listening carefully to patients | 3.69 | 3.68 | 54 |
| H2J Clear communication by nurses | 3.68 | 3.65 | 63 |
| H2AA Timely response to call buttons | 3.42 | 3.45 | 42 |
| H4AP Assistance with bathroom/bedpan as soon as wanted | 3.60 | 3.59 | 53 |
| H4AE Pain well controlled | 3.52 | 3.55 | 37 |
| H4AF Staff doing everything they could to help with pain | 3.71 | 3.72 | 46 |
| H4AM Explanations of new medicines | 3.72 | 3.63 | 79 |
| Y8AA Talking to patients about help after discharge | 1.85 | 1.82 | 73 |
| Y8AB Providing written discharge instructions | 1.90 | 1.87 | 73 |
| H4N Involvement of family in care | 3.66 | 3.64 | 60 |

1. RBC – Sent people to training, presentations at NPC. How else do we measure our effectiveness with RBC? Press Ganey? Pt Sat?
 | One our goals is to improve HCAHPS scores. Agreed to keep current goal. |