

Porter Adventist Hospital



Frequently Asked Questions

Updated: April 12, 2018 9:00 am

Which patients were notified?

We notified patients who had orthopedic or spine surgery at Porter Adventist Hospital between July 21, 2016 and April 5, 2018.

I had surgery at Porter Adventist Hospital during the identified time period, but I have not received a letter. What should I do?

If you believe you should have received a letter, please call our patient care line at 303-778-5694.

I received a patient notification letter. Where should I go for testing?

If you received a patient notification letter, we have made arrangements for you to receive free blood testing at LabCorp, an independent network of clinical laboratories. You can go to any LabCorp location convenient to you, including out of state locations. You can find a list of LabCorp locations at www.LabCorp.com. Please bring your patient notification letter with you to the LabCorp location. No fasting is required.

How long will it take to get my results?

Typically, LabCorp is able to provide results in 48 hours. Due to the high volume of tests and the nature of the testing, lab results are taking longer to process. We want to ensure all your tests are complete before notifications go out. We are notifying patients as quickly as possible of their results once they have been received.

Is Porter Adventist Hospital open?

In partnership with the Colorado Department of Public Health and Environment (CDPHE), operating room surgeries have resumed at Porter Adventist Hospital.

Water quality: Are you concerned that additional patients are at risk?

Patient safety is the top priority at Porter Adventist Hospital. On Thursday, April 5, in an abundance of caution, we made the decision to pause all surgeries after we noticed a residue on surgical equipment. While the water quality is within safe limits for consumption and bathing, the high content of minerals resulted in a naturally occurring mineral residue on some surgical equipment. We have since engaged outside vendors and clinical quality experts to make sure the way in which we use our equipment is standard procedure and best practice, and to maintain the highest level of cleaning and care for our equipment.